

Dear community member

26 August 2016

Shongweni Landfill site

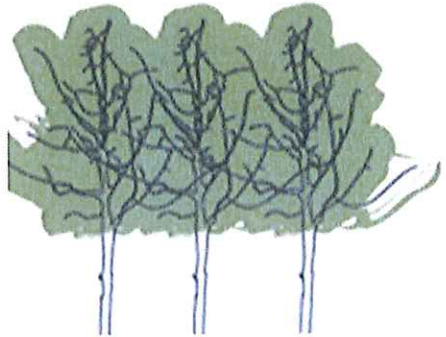
We have been actively working to improve the situation with regards to odour complaints in the vicinity of the Shongweni site.

In addition to measures already in place, we have started to implement further solutions as agreed with the Department of Environmental Affairs. We believe these measures will reduce the odours. These actions include, but are not limited to:

- Shongweni has stopped accepting Class A (Type 1) waste from 22 August 2016 until 5 September 2016 (two weeks), while remedial measures are carried out. These waste streams are being disposed of at alternative licenced sites and we have notified customers accordingly. We are further assessing all waste streams.
- We have commenced with the once-off, offsite disposal of all stored leachate and storm water with the necessary approval. This is being done in tankers which are operating on a daily basis.
- We are preparing a leachate management plan for submission to the Department; this includes the covering of all leachate storage tanks. Orders for covers have already been placed.
- A toxicological assessment of potential health hazards associated with odours emanating from the site will be done. Consultations with the relevant local authorities are under way.
- A technical and operational review of the site will be done. Consultations with the relevant local authorities and independent specialists are under way.
- A Monitoring Committee meeting has been convened for 1 September 2016 to update all affected parties. The Monitoring Committee is the legislated mechanism for engaging with the local community.

Project timelines have been agreed with the Department and we are on track to meet these commitments.

We are committed to our participation in the various structures set up by stakeholders in the community in order to amicably resolve the matter. To this effect, we have appointed a Public



Customer Care Line: 0800 192 783
clientservices@enviroserv.co.za

Registered Address:

EnviroServ Waste Management (Pty) Ltd, Brickfield Road, Meadowdale, Germiston, PO Box 1547, Bedfordview, 2008
t +27 (011) 456 5660
f +27 (011) 454 6016

www.enviroserv.co.za

Gauteng Regional Office - +27(11) 456-5400, KwaZulu Natal Regional Office - +27(31) 902-1526,
Western Cape Regional Office - +27(21) 951-8420, Eastern Cape Regional Office - +27(41) 466-2741

Directors:

C.I.A. Coppings, E. Gombault, S. Jwili, D.F.N. Krugel, D. Lavarinhas, A. McLean,
M. Myburgh, D.M. Ramaphosa, D.L. Thompson (CEO), N.S. Vermeulen
M. Mayet (MComm Tax) (Company Secretary)

Reg No 2008/021152/07



Affairs Manager, Makgabo Van Niekerk to deal with all community related matters. We will be developing a comprehensive stakeholder engagement plan and she will be meeting with relevant community representatives to ensure continued escalation of your concerns. Her email address is makgabovn@enviroserv.co.za

As Africa's leading waste management brand, EnviroServ prides itself on having the highest levels of legal and environmental compliance. We are confident that the above measures will address communities' concerns and remain committed to finding a solution for all parties.

Yours sincerely,

A handwritten signature in black ink, appearing to be "D. Thompson", written in a cursive style.

Dean Thompson
Group Chief Executive Officer